



Constant Contact Survey Results

Survey Name: Land Conservation Survey

Response Status: Partial & Completed

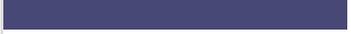
Filter: None

2/28/2013 12:22 PM EST

Optional Contact Information.

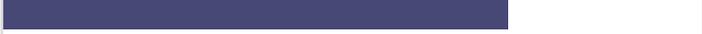
Answers	Number of Response(s)
First Name	43
Last Name	43
Job Title	42
Company Name	42
Work Phone	43
Email Address	45

*Which of the following objectives do you and/or your organization hope to accomplish through land conservation? (Select all that apply.)

Answer	0%	100%	Number of Response(s)	Response Ratio
Assist clients			22	30.9 %
Attract businesses/jobs			35	49.2 %
Reduce my taxes			12	16.9 %
Support agriculture and silviculture			32	45.0 %
Create recreational areas			51	71.8 %
Protect wildlife			53	74.6 %
Preserve cultural resources			37	52.1 %
Safeguard water sources			58	81.6 %
None			0	0.0 %
Other			3	4.2 %
Totals			71	100%

*How much would the following changes increase your organization's likelihood of taking out loans from GEFA to permanently protect conservation lands?

1 = 0 - No effect, 2 = 1 - Slight effect, 3 = 2 - Significant effect, 4 = 3 - Very positive effect, 5 = N/a - I do not represent an eligible borrower

Answer	1	2	3	4	5	Number of Response(s)	Rating Score*
Supplemental grants						68	3.6
Clarity of loan terms						68	2.9
Shorter approval time						68	3.0
Lower rates and fees						68	3.5
Grace period before repayment begins						68	3.2
Land stewardship assistance						68	3.3
More flexible uses of loan funds						68	3.4

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

***How much would the following changes increase the likelihood that you, your organization or your customers will use state conservation income tax credits?**

1 = 0 - No effect, 2 = 1- Slight effect, 3 = 2 - Significant effect, 4 = 3 - Very positive effect, 5 = N/a - I am not, nor do I represent, a landowner

Answer	1	2	3	4	5	Number of Response(s)	Rating Score*
Loans for upfront donation costs						68	3.0
Pre-certification of appraisals						68	3.2
Shorter application review process						68	3.3
More eligible donation recipients						68	3.3
Access to land eligibility maps						68	3.1
More information on the tax credit process						68	3.2
More professional assistance						68	3.1

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

***How important should each of the following functions be within the state's land conservation program?**

1 = 0 - Not a state function, 2 = 1 - Low importance, 3 = 2 - Somewhat important, 4 = 3 - Primary importance, 5 = N/A - Don't know, or no opinion

Answer	1	2	3	4	5	Number of Response(s)	Rating Score*
Finance government conservation projects						68	3.5
Finance non-government conservation projects						68	3.1
Foster innovative conservation projects						68	3.4
Supply information to landowners about conservation options						68	3.6
Offer technical assistance and training to practitioners						68	3.3
Help coordinate the state's various conservation efforts						68	3.5
Provide a forum to discuss conservation issues						68	3.3

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

* Have you, your community or your business/organization utilized any of the GLCP's products or services in the past five years? If so, do you have any ideas for improving the program?

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			14	18.9 %
No, or Don't know			54	72.9 %
No Response(s)			6	8.1 %
Totals			74	100%

TextBlock:

The following questions will ask you to assess both the land conservation products and the staff that GEFA/GLCP has made available to you.

* Please indicate the products or services that you, your community and/or your organization have utilized in the last five years? (Select all that apply.)

Answer	0%	100%	Number of Response(s)	Response Ratio
Land Conservation Grants			7	30.4 %
Land Conservation Loans			0	0.0 %
Conservation Tax Credits			9	39.1 %
Project Consultations			6	26.0 %
Technical Assistance			7	30.4 %
Outreach/Marketing			4	17.3 %
Other			5	21.7 %
Totals			23	100%

* Helpfulness: How would you rate GEFA staff on their helpfulness in assisting you with meeting your goals?

1 = 1. Very Dissatisfied, 2 = 2. Dissatisfied, 3 = 3. Neither dissatisfied nor satisfied, 4 = 4. Satisfied, 5 = 5. Very satisfied

	1	2	3	4	5	Number of Response(s)	Rating Score*
						21	4.0

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

* Accessibility: How would you rate GEFA staff on their accessibility when you need them?

1 = 1. Very Dissatisfied, 2 = 2. Dissatisfied, 3 = 3. Neither satisfied nor dissatisfied, 4 = 4. Satisfied, 5 = 5. Very Satisfied

	1	2	3	4	5	Number of Response(s)	Rating Score*
						21	4.2

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

*** Knowledgeable: How would you rate GEFA staff on their knowledge of the services they provide and their ability to answer questions about GEFA services?**

1 = 1. Very dissatisfied, 2 = 2. Dissatisfied, 3 = 3. Neither dissatisfied nor satisfied, 4 = 4. Satisfied, 5 = 5. Very satisfied

	1	2	3	4	5	Number of Response(s)	Rating Score*
						21	4.2

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

*** Speed of Service: How would you rate GEFA on the speed in which it provides its services?**

1 = 1. Very dissatisfied, 2 = 2. Dissatisfied, 3 = 3. Neither dissatisfied nor satisfied, 4 = 4. Satisfied, 5 = 5. Very satisfied

	1	2	3	4	5	Number of Response(s)	Rating Score*
						21	3.8

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

*** Paperwork: How would you rate GEFA staff on their ability to assist you in navigating the paperwork required for GEFA services?**

1 = 1. Very dissatisfied, 2 = 2. Dissatisfied, 3 = 3. Neither dissatisfied nor satisfied, 4 = 4. Satisfied, 5 = 5. Very satisfied

	1	2	3	4	5	Number of Response(s)	Rating Score*
						21	3.6

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

*** Creative Solutions: How would you rate GEFA staff on their ability to listen to your questions and concerns, understand them and facilitate a solution?**

1 = 1. Very dissatisfied, 2 = 2. Dissatisfied, 3 = 3. Neither dissatisfied nor satisfied, 4 = 4. Satisfied, 5 = 5. Very satisfied

	1	2	3	4	5	Number of Response(s)	Rating Score*
						21	3.9

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

*** Program Communication: How would you rate GEFA staff on their ability to communicate program change and/or program information?**

1 = 1. Very dissatisfied, 2 = 2. Dissatisfied, 3 = 3. Neither dissatisfied nor satisfied, 4 = 4. Satisfied, 5 = 5. Very satisfied

	1	2	3	4	5	Number of Response(s)	Rating Score*
						21	3.8

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

*** Overall satisfaction: On a scale of 1-5, with 5 being highly likely and 1 highly unlikely, what is the likelihood that you will return to GEFA for additional services?**

1 = 1. Highly unlikely, 2 = 2. Neither likely nor unlikely, 3 = 3. Not likely, 4 = 4. Most likely, 5 = 5. Highly likely

	1	2	3	4	5	Number of Response(s)	Rating Score*
						21	4.3

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.